

EMPLOYEE BENEFITS

At **Unity Stone Insurance Services**, we pride ourselves on delivering best-in-class broker tools, resources, and support. Our Signature Experience provides you with unparalleled service and support through these key components:

Information Resources

- Healthcare Legal alert emails
- Local market updates
- HealthcareExchange.com
- Monthly Newsletter
- Legislative Alerts

Proposal Services

- Multiple carrier and coverage line options
- Standard and prescreened multi-carrier quotes in your preferred format in within 24-48 hours
- Proposals sent within 48 hours of receipt in PDF or MS Excel format
- Client Ready Quote System (CRQS)

Support Assistance

- Market Intelligence
- Online Supply fulfillment
- Enrollment assistance (bilingual)
- Plan or process questions
- Employee presentations

Customer Service Support

- Billing questions
- Escalated service issues
- Claims assistance
- Eligibility

Renewal Assistance

- Reminder of renewal and follow-up to assure client receipt
- Competitive bids from other carriers
- Recommendation of alternatives with current carrier

Payroll

- Dedicated Payroll Sales Representative
- Variety of payroll processing options
- Award-winning payroll service
- White Glove Service

Please contact call your Unity Stone Service Team member should you have any questions.

Customer Service (562) 695-7420

customerservice@us1ins.com

Sincerely,



Cris Nunez
President